

How to work effectively with designers*

*crowdsourced 69



Intuitive design is a difference maker. One key to it? Simple: productive relationships with designers.

I reached out to some digital design contacts to understand how to get the best out of them.

Here's what they said...



Design is **how it works**, not just the way that it looks.

Start new initiatives by providing designers with your goals and information on the target users, **not mock-ups.** Then we can discover solutions collaboratively.





As initiatives move forward, basically everything can be considered as a work in progress.

Maintain a consistent and regular feedback loop so that we can iterate together. This will avoid any nasty surprises as the designs mature.



Product Designer
FREELANCE



Unsurprisingly, us designers do tend to be very visual people.

Scrappy sketches are more useful than 1hr calls. Provide feedback in visual, written or recorded audio/video form, so that we can review it multiple times.



Senior Product Designer

SERIES C SCALE-UP

I also reached out to experienced product and technology individuals within my network.

I wanted to understand how they handle this **important** relationship...



Trust in designer expertise.

Provide the information that they need to succeed, give feedback and let them flourish.

I see too many product folk at startups trying to design. Don't do that. Respect their craft, let them breathe!





We use recurring interactions with our Design team to **get early eyes on upcoming initiatives.**

This works both ways: we can begin to consider how to solve problems technically, but – importantly – provide feedback on feasibility.



KEY TAKEAWAYS

Design is how it works, not just how it looks.

Keep feedback loops tight.

Communicate feedback in a visual manner.

Ensure key stakeholders are kept informed.

Trust in the expertise of your designer.

Make sure Tech and Design interact regularly.



Hey, I'm Colin Cooper 👋



With 15+ years of delivering digital products, I specialise in coaching startup product teams.

My method boosts confidence, productivity, and creates continuous improvement.

Ready to step up?